



NCH update report

Time: 6:00pm

Date: Wednesday 27 June 2018

Presented by: Wade Adams

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>Woodthorpe and Winchester Courts</p> <p>The external wall insulation has been delayed due to bats nesting (bats are a protected species). In mid-May we obtained a license so mitigating actions have now started. Installation of insulation has started on the rendered facades.</p> <p>Heating has been completed on both towers and the windows on Woodthorpe are 95% complete as one of the flats is inaccessible (we are aware of the reason why). The windows install on Winchester is on programme and is 50% complete.</p> <p>The revised completion date for the towers is June 2019.</p> <p>Generally, residents are happy, we have a couple of issues in regards to the heating and the window restrictors but we are working on resolutions.</p>	Information

		<p>The new build is on programme target with the light weight steel frame is complete, and the roof is now being installed, mechanical and electrical work has now started on the ground floor.</p> <p>The fire enhancement information event was well received at Woodthorpe Winchester with many residents attending. There was a great community feeling and it was a good opportunity for customers to visit the void property to understand what the install will look like when complete.</p>	
2	Area Regeneration and Environmental Issues	<p><u>Berridge</u> We are asking area committee for a contribution towards the fencing project on Maud and Constance Street. This will improve the area significantly. We aim to deliver this project over the summer months.</p> <p><u>Sherwood</u> We are currently planning the boundary works to Archdale Road on the Edwards Lane Estate. We are asking the area committee for a contribution towards this project and we aim to deliver this very soon if the funding can be secured.</p>	Information
3	Key messages from the Tenant and Leasehold Congress	<p>Tenant Involvement Recognition</p> <p>NCH have won the UK Housing Award for Excellence in Tenant Involvement, for the way in which we include tenants in decision making from Board level down.</p> <p>We also won the TPAS Central Region award for Excellence in Tenant Engagement and will go forward to the TPAS National Awards Final.</p> <p>The work done has been recognised at national level.</p> <p>Tenant and Leaseholder Awards 2018</p>	Information

		<p>Our Tenant and Leaseholder Awards shine a light on the many unsung heroes who make our neighbourhoods great places to live. The winners of our 2018 Awards have been announced – showcasing the tremendous work residents and groups do across the city.</p> <p>To find out who the winners were visit http://www.nottinghamcityhomes.org.uk/get-involved/tenant-awards/ Nominations for the 2019 awards are now open, and you can make your nomination until Friday 30th November.</p> <p>Best Garden Competition</p> <p>Nottingham’s Best Garden Competition has been held every year for more than 80 years</p> <p>The 2018 competition is now open for entries and the categories are:</p> <ul style="list-style-type: none">• Area categories• Best container display• Best community garden• Best edible garden• Best school garden <p>For more information on entering contact Tenant and Leaseholder Involvement Team on 0115 7469100, email involved@nottinghamcityhomes.org.uk</p> <hr/> <p>Become a Street and Block Champion</p> <p>We have over 90 Street and Block Champions helping to make their</p>	
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		<p>neighbourhood a better place to live by being a champion for their street or block – but we want to have many more!</p> <p>Find out more by visiting the website or calling the Tenant and Leaseholder Involvement Team 0115 7469100</p> <p>http://www.nottinghamcityhomes.org.uk/get-involved/help-improve-your-neighbourhood/love-my-place/</p>	
4	Tenant and Residents Associations updates	<p>Winwood (Woodthorpe and Winchester Courts TRA) The group meet bi monthly and they are also working very closely with residents of Woodthorpe and Winchester to keep them informed of the proposed works to flats and the surrounding area.</p> <p>The next meeting is the AGM on Tuesday 5th June at 1.30pm.</p> <p>ELETRA The group now meet bi monthly at the Edwards Lane Community Centre. The next meeting is going to be AGM is now going to be held at later date TBC.</p>	Information
5	Area Performance Figures	See Appendix 2	Information
6	Good news stories & positive publicity	<p>UK Housing Awards The awards, run by the Chartered Institute of Housing and Inside Housing, are known as 'the Oscars of the housing world' and showcase the very best the sector has to offer.</p> <p>Nottingham City Homes took home awards for Innovation, in recognition of our pioneering approach to tackling energy inefficiency in older housing. Excellence in Tenant Involvement, for the way in which we include tenants in</p>	Information

		<p>decision making from Board level down. And the prestigious Landlord of the Year award for having a track record of performance improvement including delivering record tenant satisfaction (yet again!), having a strong culture of working with tenants and putting their interests first and for being ambitious, always looking for ways to improve and being bold enough to do things differently</p> <p>Staffing St Ann's Housing Office now has a permanent Area Housing Manager. Luke Walters was successful in being appointed in May 2018 following a successful secondment.</p> <p>Tenant Academy</p> <p>The new Tenant Academy prospectus for the period from June to December 2018 is now available: http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</p> <p>Upcoming courses include:</p> <ul style="list-style-type: none">• Basic bookkeeping – 14 June, bookable online• Money Management – 13th June, 10am – 3pm at Nottingham Community Housing Association Mansfield Road, NG1 3GY• Practical DIY skills – 15th June and 12 October, bookable online• Surplus cook and eat lessons – 19 July, bookable on line	
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